



Quality - Company Policy

Colemans Group provides a specialised service for supply and installation of all types of steel fencing and security systems. It aims to maintain and effectively manage a Quality System which complies with AS/NZS ISO 9001:2008.

The aims of our Quality Policy are:

- To provide a framework for establishing and reviewing the Company's quality objectives as outlined in its Quality manual.
- To provide the highest level of customer satisfaction by completing and fulfilling its contractual obligations in a professional manner.
- To maintain and operate an integrated management system comprising a QHSE Management Manual that defines Policy, Procedures and Organisational Structure that both satisfies client expectations and continues to be independently accredited complying with the requirements of AS/NZS ISO 9001:2008.
- To provide a framework to support the aim of increasing productivity, efficiency and the quality of all services.
- To confirm the Company's on-going commitment to quality by ensuring that the policy is embraced, understood and implemented by all employees and subcontractors.
- To continually improve the QHSE Management System by monitoring and measuring the inputs and outputs through internal audits, management reviews, inspections and the setting of objectives and targets.
- To provide a framework to ensure that all employees are suitably trained.
- To ensure that customer needs and expectations are met and that outcomes of planning and control activities have been successful by regularly undertaking contract reviews.
- Ensure that the Quality Policy is communicated to all employees and other personnel who work on behalf of the Company and is reviewed annually.

Michael Coleman
Managing Director
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